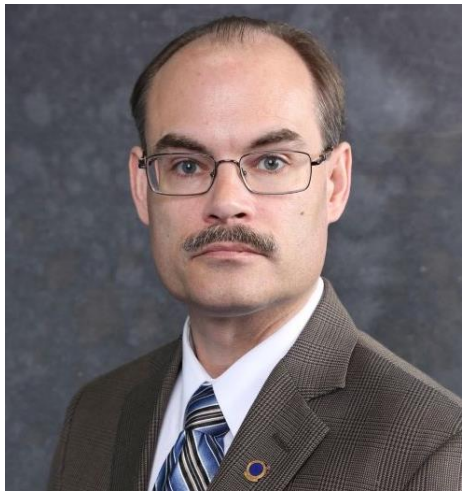
"Visionary Quality: Creating the Future of Excellence"

This special event is a must attend for professionals eager to stay ahead in the field of quality

Hosted by: ASQ Inspection division and ASQ Toronto Section

Keynote Speaker Biography

Denis J. Devos



Denis Devos joined the ASQ in 1996 and has a long career in auditing and quality management. He is a recognized expert in the application of the ISO 9001 and IATF 16949 Standards. Denis started his career as an Engineer at General Motors, where he led the first ISO 9001 implementation for a GM plant in North America. After General Motors, Denis joined KPMG Quality Registrar, where he was certified as an RAB lead auditor for ISO 9001, ISO 14001 and QS-9000. While at KPMG, Denis participated in an Industry Canada trade mission to Italy, to speak as an expert on quality in the automotive industry, and the future of global harmonization. For the past twenty two years, Denis has been working full-time throughout Canada and the United States with clients on Quality and Environmental Systems improvement, Lean Thinking, training, and leading companies to their next level with customized advisory services for their Quality and Environmental Management Systems. Denis was elected a Fellow of the ASQ in 2011 in recognition of his contribution to Quality in the automotive and healthcare industries and his Risk is the Compass approach to QMS auditing. Denis is also a regular contributor on quality management and auditing topics at ASQ Divisional and international conferences, including many appearances at the ASQ World Conference on Quality and Improvement. Academic credentials include a Bachelor of Arts (Sociology), a Bachelor of Engineering Science (Mechanical), and a Master of Engineering. Denis is a member of the Association of Professional Engineers of Ontario Canada (APEO).

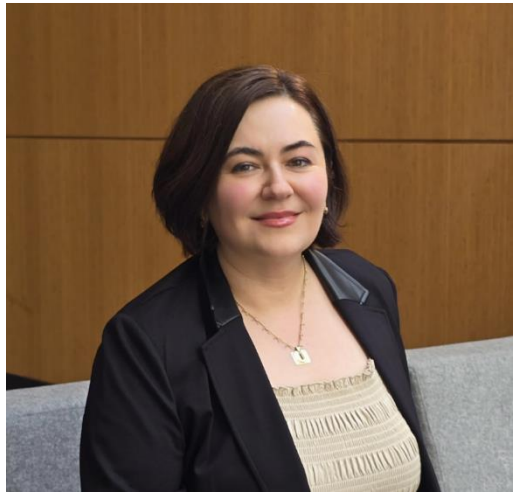
Topic Abstract

"FMEA – New ideas for Greater Effectiveness"

In 2019, the Automotive industry introduced a new approach to FMEA that includes four new concepts to assist organizations in better understanding product and process failures and helps to generate new potential failure modes that would otherwise not have been considered. This presentation is essential for anyone who wants to take their FMEA analyses to the next level

Keynote Speaker Biography

Natella Isazada



Natella Isazada has nearly 20 years of experience in Quality, Risk, EHS Management in a number of industries. She has helped various businesses and non-profit organizations as a consultant with business process improvement, QMS, ISO 9001 compliance, streamlining business communications. Natella is ASQ CMQ/OE, had been trained as CQA and IRCA certified Lead ISO 9001 Auditor.

She has Bachelor's and Master's degrees in International Journalism from Baku State University, Azerbaijan; Law Degree from Russian State Social University; Masters of Public Administration from University of Omaha Nebraska, USA and Master's Certificate in Health & Safety Leadership from University of Fredericton, Canada. Natella was featured on TEDx Chilliwack, B.C. (2019) and authored a book Quality In Quality Out: Caring Workplaces Inspire People to Do Their Best (2021). She is passionate about sharing her knowledge, and for the past 3 years has been teaching communications and business courses at a number of private and public universities and colleges in British Columbia for graduate, undergraduate and indigenous education programs. Having first joined ASQ in 2004, Natella has served her home section ASQ Vancouver in multiple member-leader roles, prior to assuming her current position as the Regional Director of ASQ Canada and Greenland Region.

Topic Abstract

"Crafting Your Story: The Impact of a Compelling Narrative in Networking and Career Transitions"

Are you in transition and seeking to make meaningful connections at networking events? Discover how a compelling story can be your most powerful asset in creating lasting impressions and opening doors to new opportunities. Join us for an engaging session designed for professionals from diverse backgrounds and at various stages in their career who want to elevate their networking strategy. This presentation will reveal the art of crafting a strong, persuasive story that goes beyond a mere list of achievements and resonates with your audience on a deeper level.

Speaker Biography

Dr. Chaitanya Baliga

Dr. Baliga is currently a senior member of American Society of Quality (ASQ), an active member of ASQ Toronto section. He has held several member leader positions such as Social Responsibility Technical Community Chair 2020, ASQ Toronto Chair, 2019, and currently as Deputy Regional Director for Canada Greenland Region/ Toronto Section.

He is actively engaged with Standard Council of Canada working groups and contributing in projects such as Canadian Advisory Committee on GDPR (CAC-GDPR) and Canadian Data Governance Standardization Collaborative (DGSC). In addition to this, he is member of CSA Technical Committee (TC) on Quality Management for Medical Devices and the SCC Mirror Committee (MC) for ISO/TC 210 Quality Management and Corresponding General Aspects for Medical Devices like risk management, usability engineering and software development; and ISO /TC 215 Health Informatics.

Dr. Baliga has presented at various ASQ forums and other forums on topics such as risk management, supplier management, medical device regulations, pharmaceutical regulations, and audits.

Topic Abstract

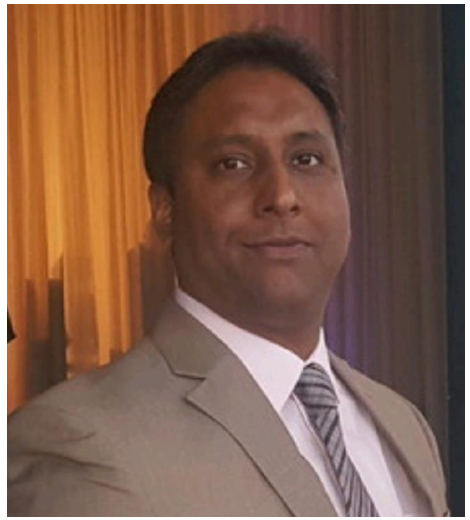
"Product Development using Quality by Design Principles"

Quality by design (QbD) is a concept first developed by the quality pioneer Dr. Joseph M. Juran. Dr. Juran believed that quality should be designed into a product, and that most quality crises and problems relate to the way in which a product was designed in the first place. As the pharmaceutical industry moves toward the implementation of pharmaceutical QbD, there is an opportunity to facilitate better communication between those involved in risk-based drug development. The application of QbD in drug formulation and process design is based on a good understanding of the sources of variability and the manufacture process.

The presentation will provide a basic knowledge of QbD, the elements of QbD, steps and tools for QbD implementation in pharmaceutics field, including risk assessment, design of experiment, and process analytical technology (PAT).

Speaker Biography

Charanjit Singh Bawa (CJ)



With over 30 years of operations management, project management, and continuous improvement experience, I've worked in roles like Junior Engineer at DAEWOO Cars Manufacturing, Senior Manufacturing Engineer at HONDA Cars Manufacturing, and Program Manager at Tier 2 Automotive Manufacturing organizations. Since July 2017, I have been the Business Improvement Coach at QCDMS Consultants, helping organizations across sectors achieve excellence.
Coached 100 different organizations, training and coaching 15,000 professionals across all sectors and numerous business processes. Sectors coached-Nuclear, Public Service, Service, Manufacturing & more.
Generated savings of over $900 million across all sectors through direct involvement, coaching, and training.
Managed, trained, and coached 500 different projects, programs, and portfolio teams.
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Authorized Training Partner PMI-USA & ASQ-USA Business Improvement Coach, QCDMS Consultants Phone: 416-571-8770 Email: qcdmsconsultants@gmail.com Website: http://www.qcdms.com LinkedIn: (20) Charanjit Singh (CJ, PMP, ACP, Master Black Belt, Change Agent, CSM) Bawa | LinkedIn

Topic Abstract

"Introduction to Change Management+"

In today's fast-paced world, managing change is crucial to staying competitive and ensuring organizational success. This session will cover essential change management principles and showcase real-world applications across various sectors

Change management is a systematic approach to dealing with transitions or transformations in an organization's goals, processes, or technologies. It aims to implement strategies for effecting change, controlling change, and helping people adapt to it. The purpose is to ensure that changes are adopted smoothly, that lasting benefits are achieved, and that a culture of continuous improvement is fostered. Change management involves defining and adopting corporate strategies, structures, procedures, and technologies to handle changes in external conditions and the business environment.